



Shipping Policy

Delivery Procedure

You agree that the products are carefully inspected after our system has processed your order to ensure that they are in good condition. Products are packaged and handed over to our reliable delivery partners after a final round of quality inspection.

The package is then delivered as soon as possible to you by one of our delivery partners. Our delivery partners may contact you should they face any trouble locating your address or should there be any unforeseen delay.

For all orders below Rs. 500, placed in India, a shipping fee of Rs. 49 is applicable

International Shipping

To get the product, customers must pay the customs charges, import taxes and other charges as may be required under applicable law which will be collected on the Website and thereafter paid to the authorities in the applicable jurisdiction by AADYA NATURALS.

Packaging Details

Our products are carefully wrapped in paper wraps/bubble wraps before being put in cartons for a safe delivery experience.

Tracking Information

You will receive an email after your order has been shipped out with information on the tracking number and the courier service handling your order. You can check the status of your package 24 hours after your order is dispatched from our warehouse.

You understand that the status of your order may take 24 hours, or such other time as may be necessary due to unforeseen circumstances beyond our control.

Delivery Timelines

Most orders are typically shipped out in 1-2 business days (excluding Sundays and public holidays) and delivered as per the estimated time of delivery provided on the product page/product cart. You acknowledge that delivery may be delayed depending on the source of dispatch, warehouse and your destination pin code. The actual



estimated date of delivery will be communicated to you once the product has been shipped.

However, product delivery may get delayed due to reasons beyond our control or attributable to logistics, national and public holidays, riots, political disturbance, natural calamity, act of god or any other such force majeure event. You agree that no refund or cancellation will be allowed due to any delay in delivering the products within the estimated time of delivery provided on the Website and/or communicated to you.

If you are ordering our products from a Mega Sale event, dispatches may be a bit delayed due to increased order volumes.